

The Digital Divide in Rehabilitation: Technology's Promise and Pitfalls in Pakistan's Healthcare Context

Jaza Rizvi 

Ziauddin College of Physical Therapy, Ziauddin University

The rehabilitation sector is experiencing a technological revolution, with innovations such as virtual reality therapy, AI-powered prosthetics, and telerehabilitation platforms transforming conventional treatment approaches. While these developments offer remarkable therapeutic opportunities, they simultaneously generate fresh obstacles to equitable healthcare access—a challenge especially pronounced in Pakistan, where 27 million individuals with disabilities receive care from fewer than one allied rehabilitation professional per 10,000 people.¹

Digital rehabilitation technologies show remarkable potential. Telerehabilitation has broadened access to specialized care for patients in remote locations, while gamified therapy applications boost engagement in repetitive exercises. Wearable sensors deliver real-time movement feedback, virtual reality establishes safe practice environments for stroke survivors, and robotic exoskeletons assist spinal cord injury patients in regaining mobility. Pakistani healthcare professionals demonstrate preparedness for technology adoption, with research revealing their understanding of telerehabilitation and openness to ICT-based programs.¹ Regional studies have shown encouraging outcomes with AI-driven stroke rehabilitation technologies.²

Nevertheless, technological advancement frequently carries prohibitive expenses, establishing a dual-tier system where recovery outcomes hinge on economic circumstances rather than medical necessity. Robotic therapy equipment costing hundreds of thousands of dollars might transform treatment at major medical facilities while remaining unavailable to community clinics serving economically disadvantaged populations.

In Pakistan, these obstacles are intensified by infrastructure constraints. Two-thirds of the population cannot access high-speed internet and smartphones, while substantial implementation expenses for technology-based interventions burden limited healthcare budgets¹. Digital literacy obstacles impact 21% of digital health projects, with financial constraints affecting 16% and privacy issues concerning 12%.¹

The digital gap transcends financial limitations. Many rehabilitation technologies presume users have digital literacy, technological familiarity, and cognitive abilities that might be absent among elderly patients or those with restricted educational experiences. Language obstacles intensify these challenges, as most rehabilitation applications are created in English for Western markets, providing non-English speakers with few alternatives.

Cultural variations in technology adoption and health perspectives further complicate implementation. For Pakistan, where 63% of the population inhabits rural areas, geographical and cultural barriers become especially significant. The lack of comprehensive regulatory structures for digital

Email: jaza.rizvi@zu.edu.pk

DOI: <https://doi.org/10.59564/amrj/03.03/001>



This article is distributed under the terms of the Creative Commons Attribution-NonCommercial 4.0 International License (CC BY-NC 4.0), which permits others to share, copy, redistribute, and adapt the work for non-commercial purposes, provided the original author(s) and source are credited appropriately. Further details are available on the official AMRJ Open Access policy page: <https://ojs.amrj.net/index.php/1/14>.

health (excluding Sindh Province) introduces additional complexity.

The pandemic expedited telerehabilitation adoption, exposing both capabilities and constraints. While certain patients flourished with remote sessions, others encountered difficulties without hands-on guidance and face-to-face motivational support. Pakistan's experience proved particularly demanding, with outpatient services halted by provincial governments until Supreme Court intervention, emphasizing the significance of hybrid care approaches.²

The rehabilitation field must embrace inclusive technological integration strategies. This involves creating affordable alternatives, designing user-friendly interfaces that accommodate diverse capabilities, and ensuring digital tools enhance rather than substitute human-centered care. For Pakistan, this necessitates addressing infrastructure challenges while capitalizing on existing advantages through the National Digital Health Framework 2022-2030².

Critical measures include investing in digital literacy initiatives for patients and providers, creating Urdu and regional language interfaces, and emphasizing accessibility in technology design from inception. Healthcare systems must acknowledge that successful technology adoption requires more than equipment acquisition—it demands comprehensive training and ongoing support.

Rehabilitation's future does not involve selecting between traditional and digital methods, but rather thoughtfully combining both to serve all patients effectively. Success will be evaluated not by technological complexity, but by the scope of positive influence across all communities—from urban centers to rural villages where the majority of Pakistan's population lives. Only through addressing the

digital divide can rehabilitation technology achieve its genuine potential of enhancing outcomes for everyone requiring healing.

REFERENCES

1. Kazi AM, Qazi SA, Ahsan N, Khawaja S, Sameen F, Saqib M, Khan Mughal MA, Wajidali Z, Ali S, Ahmed RM, Kalimuddin H. Current challenges of digital health interventions in Pakistan: mixed methods analysis. *Journal of medical Internet research*. 2020 Sep 3;22(9):e21691.
DOI: <https://doi.org/10.2196/21691>
2. Afzidi A, Obaid S, Raheel N, Rathore FA. Integrating artificial intelligence in stroke rehabilitation: Current trends and future directions; a mini review. *JPMA. The Journal of the Pakistan Medical Association*. 2025 Feb;75(2):445-7.
DOI: <https://doi.org/10.47391/JPMA.25-16>
3. Khalid UB, Naeem M, Stasolla F, Syed MH, Abbas M, Coronato A. Impact of AI-powered solutions in rehabilitation process: Recent improvements and future trends. *International Journal of General Medicine*. 2024 Dec 31:943-69.
DOI: <https://doi.org/10.2147/IJGM.S453903>